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Lanehart Electrical Contractors Leverages Telematics and Motor Vehicle Record Monitoring

TO IMPROVE FLEET SAFETY

anehart Electrical Contractors (LEC) has thrived in the electrical industry for more than 60 years, with a service model focused on an "exceptional reputation, service as promised, and customer satisfaction." The company serves large homebuilders and specializes in single-family wiring, whole-house automation, residential security systems, EV stations, and lighting. All installations are performed by trained and licensed electricians.

LEC is located in 12 markets across the U.S., including its headquarters in Irving, Texas. At each LEC location, commercial fleet vehicles are used to move materials and offer end-to-end services, including half-ton trucks, vans, and box trucks - totaling approximately 350 vehicles on the road and employees for each who are authorized to operate the automobiles for company business.

The LEC and Amerisure teams initiated discussions in 2020 aimed at bolstering fleet safety through technology. In 2022, Amerisure's Risk Management Expertise Specialist, Terry Hultman, engaged with LEC's team to gather insights into their existing loss prevention program. Together with insurance agency partner Mullis Newby Hurst (now Acrisure), the team formulated a proposal to adopt a unified telematics vendor system to centralize LEC's fleet monitoring.

The company first enlisted its Dallas location for initial installation. which included GPS dash cameras in fleet vehicles and enrollment in continuous driver monitorina through the Verisk Analytics™ iiX Driver Safe Plus and Driver Advisor services. This service keeps a watchful eye on individual drivers, sending alerts for any activity related to their driver's license throughout the year, ensuring continuous monitoring as long as the driver remains on the list. The system also maintains all incoming information, and new drivers are added upon hire.

The implementation of a national telematics system has enabled the ease of leveraging a single provider for all locations that can be monitored at the corporate level. This allows for data consistency and eliminates the use of multiple vendors that provide varying degrees of monitoring.

"Since launch, the program has created noticeable improvements in fleet and driver safety for LEC," said April Gietzen, Operations Manager at the corporate level at Lanehart Electrical Contractors. "The telematics program allows us to be more proactive in monitoring our drivers' behaviors, including speed, strong stops and starts, and hard braking," said Gietzen. "We've seen improvements in driving habits as drivers are aware their driving practices are being monitored."

Today, nearly all LEC locations have telematics technology and driver monitoring enabled as the company-wide rollout continues. "We were able to set our initial parameters and turnaround is fast," said Toni Osborn, Safety Manager at the corporate level at LEC. "If we buy a

new vehicle, the cameras are installed quickly, they are easy to install, and reporting features are immediately available to us."

"The monitoring has been very beneficial and can alert us to pull a driver off the road much more quickly than we have been able to in the past," said Osborn. "For instance, if there is a speeding problem, it's an issue you can address before it becomes a habit - we're really happy with that."

Feedback from employees on the new technology has been positive. "Drivers are very open to it and there's been no pushback," said Gietzen. As part of the company's technology updates, LEC also partnered with Amerisure to overhaul their safety manual. "Terry provided us pointers and pinpointed areas to improve, making it more specific and helping us to enforce safer behaviors," said Gietzen. "Today, we have a manual that's very specific to Lanehart and we can all operate within its guidelines."

In addition to the fleet programs and new safety manual, LEC's safety advisors conduct not only monthly safety meetings but quarterly safety meetings with the Amerisure risk management team, coordinated by Hultman and Osborn. These meetings, together with LEC's regular claims reviews, help to minimize losses and ensure worker safety.

"We pick hot topics such as ladder safety, distracted driving, and accident investigation, and work together to ask questions with Terry there to help us," said Osborn. "It's been working really well and we appreciate the support and expertise from Terry and the Amerisure team."

The telematics program allows us to be more proactive in monitoring our drivers' behaviors...we've seen improvements in driving habits as the drivers are aware their driving practices are being monitored.



Operations Manager
Lanehart Electrical Contractors

LEARN MORE

Amerisure's fleet telematics program provides real-time vehicle and operator information to help improve behaviors, minimize expenses and control loss severity. A simple electronic device installed in the vehicle delivers comprehensive reporting on factors such as location, speed, acceleration, braking, cornering and environmental conditions. Contact your **Risk**Management Consultant to learn more about participating in this exclusive program.





Amerisure Risk Management Construction Experts Share Their Insights

ational Construction Appreciation Week (NCAW) occurs every third week of September. Originally created by I Build America®, the week recognizes the diligent men and women working within the construction industry while inspiring the next generation of workers. NCAW also builds awareness around how vital construction is to American infrastructure and economy.

The construction industry compromises 4% of the country's gross domestic product (GDP) and approximately 8 million people work in the sector, according to the Bureau of Labor Statistics. In recognition of this important week, Amerisure's Risk Management experts shared their thoughts on today's construction trends and the importance of worker safety within the sector.

Companies with a strong management commitment will always emphasize employee safety as part of their daily responsibilities. This could be summarized by having the following priorities as their overall focus: safety; work quality and production. Without having employee safety as the number one goal, the other two items will not be able to be accomplished effectively.



Sean Vakicio

Amerisure Risk Management Expertise Specialist, Tampa

Many small and mid-market sized construction firms have readily adopted the use of handheld tablets, smartphone applications and software in the field to assist with and streamline documentation heavy processes, such as permitting, inspections and training. We've noticed an up-tick in firms using safety specific software to assist with, as an example, not only completing inspections but aggregating data for trend analysis and utilizing the software capability to ensure items are tracked, completed and used as performance indicators.

From what we've heard, today's construction policyholders are keeping an eye out for qualified skilled labor shortages; commercial auto accidents; lagging home construction; consolidation; and material shortages.



Todd Bernardoni

Amerisure Risk Management Expertise Specialist, Farmington Hills



LEARN MORE: CONSTRUCTION LEADERSHIP TRAINING

In-person occupational safety and health training programs can help reduce injuries and illnesses at work by identifying and addressing potential hazards. Amerisure's module-based **construction leadership series** for day-to-day supervisors provides courses such as project safety pre-planning, managing the cost of risk, quality and site-specific safety plans. Contact your Amerisure risk management consultant to learn more and enroll your team today.

Building a Cross-Functional Products Liability Program

By Eric Austin, Risk Management Expertise Specialist

n nearly every industry and sector, there is potential for error and unforeseen circumstances. It is critical for businesses that are involved in the selling and distributing of products to implement and maintain a product liability program to reduce their company's overall risk.

A product liability program is a set of policies and procedures a business puts in place to reduce the risk of product-related injuries and lawsuits. The program should be designed to identify and control hazards, train employees on safe product use, and respond to product-related incidents.

HOW TO CREATE A PRODUCT LIABILITY PROGRAM

To create a product liability program, a business should first assess its risk. This involves identifying the types of products it makes or sells, the potential hazards associated with those products, and the likelihood of those hazards causing injuries. The business should also consider the potential costs of product liability claims, including medical expenses, lost wages and legal fees.

Once the business has assessed its risk, it can develop a product liability program to address those risks. The program should include the following elements:

 HAZARD IDENTIFICATION AND CONTROL: The business should identify and control any hazards associated with its products. This may involve redesigning products, adding warnings or instructions, or providing training to employees and customers.

business should train its employees on safe product use. This training should cover the potential hazards associated with the products, as well as the proper procedures for using and maintaining them.

 INCIDENT RESPONSE: The business should have a plan in place to respond to productrelated incidents. A plan should encompass procedures for reporting incidents, investigation, and corrective action.

PRODUCT LIABILITY ACROSS FUNCTIONS

By including multiple business functions in its product liability program, a business can help to reduce the risk of product-related injuries and lawsuits. This should always include the following departments:

ENGINEERING the program continues to be tailored to the specific risks of your business.

MANUFACTURING input from all relevant departments when developing and reviewing the program.

QUALITY CONTROL: The quality control department should be responsible for ensuring that products meet safety standards.

SALES & MARKETING: The sales and marketing department should be responsible for providing customers with accurate

information about the risks associated with products.

CUSTOMER SERVICE: The customer service department should be responsible for responding to customer inquiries about product safety.

KEYS TO PROGRAM SUCCESS

Once the product liability program has launched, there are important steps to take to ensure it continues to run effectively and efficiently. Consider these tips for creating and maintaining a successful product liability program:

ENSURE the program continues to be tailored to the specific risks of your business.

OBTAIN input from all relevant departments when developing and reviewing the program.

TRAIN employees on the program and ensure that they understand their responsibilities.

REVIEW the program regularly and make changes as needed.

KEEP records of all productrelated incidents and take steps to prevent future incidents.

By following these critical steps, businesses can help to protect themselves and their employees from the possible financial and reputational costs of product liability claims.

The information provided in this article does not, and is not intended to, constitute legal advice; instead, all information, content, and materials contained in this article are for general informational purposes only. Further, this information may not constitute the most up-to-date legal or other information.



ne of the key benefits of partnering with an insurance provider with expertise in your business sector is the ability to appropriately handle claims. When a claim occurs - no matter the size - it may be a concern that your premium rates could rise the following year. Although tempting to self-handle claims or delay the claims handling process, ultimately this practice could cost more money and cause rates to increase to a greater extent than if a business immediately reports the claim to their insurance carrier.

When following the proper channels, businesses can benefit from the support that comes with coordinating the claims process through an expert. Claims representatives have proven knowledge and experience to settle claims at the lowest possible amount while also providing lifecycle claims handling, offering customized support, and detecting potential fraud. Claims representatives are also able to close the claim as soon as possible, helping with the prevention of high litigation costs.

CLAIMS COSTS AND REPORTING LAG TIME

Depending on business size, the cost of a claim can impact a company's Experience Modification Rate (for Workers' Compensation) and underwriting discretionary pricing. **Experience Modification Rates (EMR)**, also known as experience modification factors or an experience modifier, are a comparison of a company's expected Workers' Compensation claim costs versus the actual claim costs.

To support strong EMR results and reduce overall costs, it is in a company's best interest to report a claim as soon as it occurs. There are numerous studies confirming that the sooner an insurance carrier can work on claim management, the lower the ultimate payout will be. In fact, according to a research brief on the relationship between accident reporting lag times and claim cost in Workers' Compensation by the

National Council on Compensation Insurance (NCCI), the median cost of claims reported one day after an incident was significantly lower than claims that were reported two weeks after an incident.

BEST PRACTICES FOR CLAIMS HANDLING

It is crucial to report a claim immediately to your company's insurance carrier to enable the carrier to assign an expert to handle the claim, create a case number for the incident, and begin to control the cost. If a claim occurs during your policy period, make sure to report the claim as soon as possible directly through the insurance carrier's website or phone number.

Reporting claims promptly will benefit your company and, ultimately, help keep insurance costs low.

LEARN MORE

Amerisure's **SureClaims™ experience** leverages cost-saving practices to help protect your bottom line. Minimize total costs through technology, clinical expertise, medical provider collaboration, and negotiation services, including medical bill review, injury fraud prevention, early return-to-work programs, risk mitigation, managed medical costs and our digital first notice of loss portal.

STEER CLEAR **OF THEFT**



impact operational continuity, employee safety, valuable company assets, and financial bottom lines. The National Highway Traffic Safety Administration (NHTSA) reports that a motor vehicle was stolen every 32 seconds in 2022, resulting in a loss of \$8 billion countrywide. For policyholders with commercial fleets, the vulnerability of leaving vehicles parked outside

ehicle theft protection is of paramount importance for commercial fleets, as it can significantly

heightens the risk of theft. Read on for some tips to assist in reducing the likelihood of vehicle theft and protecting valuable commercial assets.

PROTECTING YOUR COMMERCIAL FLEETS



SECURE PARKING AREAS - Encourage employees to park vehicles in well-lit, secure areas, preferably equipped with surveillance cameras. Utilize fenced lots or parking garages whenever possible to deter thieves.



VEHICLE TRACKING SYSTEMS - Install GPS tracking systems in commercial fleet vehicles. These systems can help locate stolen vehicles quickly. increasing the chances of recovery.



KEY MANAGEMENT - Implement strict protocols for key management, ensuring that only authorized personnel have access to vehicle keys. Store keys securely and consider using key control systems.



ALARM SYSTEMS AND IMMOBILIZERS - Install reliable alarm systems and immobilizers in commercial fleet vehicles. These security measures can deter thieves and prevent unauthorized access.



EMPLOYEE TRAINING - Educate employees about vehicle theft prevention measures, such as the importance of locking doors, closing windows, and never leaving the engine running while unattended.

It's always good to look for valuable opportunities to prioritize the safety and security of your vehicles. By implementing effective prevention strategies such as key management, vehicle tracking systems, and employee training, you can significantly reduce the risk of vehicle theft.

Contact our risk management team anytime for an array of customized and innovative solutions designed to ensure the safety and success of your vehicles and your company.

Amerisure Awarded National Safety Council Grant: Pilot Program Will Support Policyholders

usculoskeletal disorders, or MSDs. are some of the most common workplace injuries. In fact, the private sector experienced nearly 250,000 reported MSD injuries or illnesses involving days away from work in 2020, according to the Bureau of Labor Statistics. These injuries often occur from tasks that include "sudden or sustained exposure to repetitive motion, force, vibration, and awkward positions," and can cause sprains or strains of muscles, ligaments and tendons; and back injuries including damage to the muscles, tendons, ligaments, spinal discs, nerves, joints and bones.

As part of its involvement with the National Safety Council's (NSC) advisory group to help prevent these types of injuries, Amerisure's Risk Management team has been awarded a safety grant through the NSC's MSD Solutions Lab. Participation in the "Pilot Grant 1.0" program include the selection of two policyholders who will leverage analytic video assessments and exoskeleton wearable devices through exclusive technology partnerships with Amerisure. These companies will be recognized for their involvement and the results can aid in advancements to reduce worker injury rates and absenteeism.

"As pioneers in workplace safety solutions, we always prefer to help prevent an employee's injury altogether. This is why we are very excited to assist the NSC's MSD Solutions Lab with their work to develop repeatable solutions that

improve workplace safety," said Ryan Anderson, risk management expertise specialist at Amerisure. "The program provides us an opportunity to pilot safety technologies and determine the impact these solutions can make on musculoskeletal disorders."

Following an application and screening process, Amerisure will select policyholders for the program this fall. Participating policyholders must be exposed to the types of ergonomic safety risks related to the pilot technology; already be proven champions for safety at their organization, with a strong safety culture; and be willing to share the resulting data from the pilot program for a future case study.

"We are thrilled to be identified among the nation's top safety innovators and work together with the NSC in implementing cutting-edge solutions for the prevention of workplace injuries," said Kevin Clary, Amerisure's vice president of risk management and premium audit. "Our company's participation in the grant program speaks to our service differentiator of identifying and offering emerging safety technologies to the benefit of our agency customers and policyholders."

Amerisure is a founding member of the National Safety Council's safety advisory group to help prevent workplace injuries. Funded by Amazon and implemented in 2021, the council seeks to address risks associated with musculoskeletal injuries and drive initiatives to prevent workplace losses by engaging key leaders and stakeholders, leveraging technologies and implementing prevention solutions.

We are thrilled to be identified among the nation's top safety innovators and work together with the NSC in implementing cutting-edge solutions for the prevention of workplace injuries.



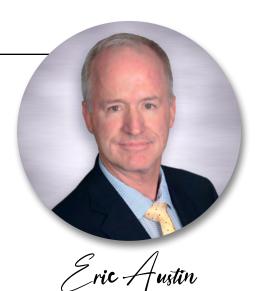


Vice President of Risk Management and Premium Audit

As part of the council participation, Amerisure was also recently awarded the MSD Solutions Index Badge, which represents the company's commitment to reduce the most common workplace injuries. To learn more about the NSC and the safety grant pilot program, visit their website here.

MEET OUR Risk Management Expertise Specialists

Amerisure's Risk Management Expertise Specialists are here to provide topic-specific support for your needs. Our specialists serve as the go-to experts in their designated disciplines. They provide knowledge and act as informed consultants to agency customers and policyholders, staying up to date with industry best practices and sharing insights related to their focus areas.



Amerisure Risk Management
Manufacturing and Products
Expertise Specialist

Eric began his career with Amerisure in August of 2007 as a Risk Management Specialist in the Central Florida area. He focused on construction safety and coordinated service for over 800 quick service restaurants and a national pharmaceutical company, as well as writing and directing safety videos for a national corporation.

In 2021, Eric moved to Michigan where he continues to provide dedicated service to manufacturing and construction businesses. He assists with the review of manufacturing accounts, the products produced, and coordinates with underwriting teams on potential issues identified, while helping to coach risk management consultants prior to visiting prospective accounts.

Eric has been a featured speaker for the National Pool Builder's Association meeting, providing safety instruction to company ownership personnel. He has been published in Safety and Health Magazine, as well as SafetyInfo.com's online magazine. Prior to insurance, Eric served in the United States Army, and worked as a Systems Engineer at Lockheed Martin.

In 2015, Eric created a website to help safety professionals across industries more easily locate and download safety resources. The website, **SafetyResourcesBlog.com**, has seen great success since its launch, with more than 85,000 annual visitors.

"Once the blog was out there and people saw what it offered, it really started taking off," Austin said.

The blog, which houses timely materials from government entities, OSHA, and state-specific resources, provides an accessible library of documents and eliminates the need for time-consuming internet searches.

"By offering free safety materials, we aim to strengthen the knowledge and expertise of safety professionals — fostering a safer world for everyone through shared information and collective empowerment," said Austin.



ne year ago, Hurricane lan made landfall on the coast of southwest Florida as a category 4 storm, nearly entering category 5 status with maximum sustained winds estimated near 150 mph, before first hitting Cayo Costa, a barrier island about 23 miles west of Fort Myers, at 3:05 PM EDT on September 28, 2022.

Closely resembling 2004's Hurricane Charley's wind speed, pressure, location of landfall, and landfall time, the storm differentiated itself from Charley and a recent past lineup of Gulf hurricanes in diameter (~290 miles) and slow speed (~8-9 mph). This combination led to recordbreaking storm surges of over 7' in downtown Fort Myers and nearly 14' at Fort Myers Beach. Aerial images of a missing Sanibel Causeway, boatless marinas, sand in place of homes, and ground images of rooftops

surrounded by water and piles of cars, boats, and their broken pieces illustrated that in days, this storm set off a recovery effort of years for the many affected areas.

Hurricane Ian was estimated to have caused nearly \$113 billion in damages — the third most-costly U.S. hurricane on record following Hurricane Katrina in 2005 and Hurricane Harvey in 2017.

HOW DID THE FLORIDA OFFICE BOUNCE BACK?

As we approach the anniversary of Hurricane lan, and the area repairs from the recent Hurricane Idalia, read on to hear from Amerisure's Regional Vice President of Risk Management, Anne Marie May, who discusses our preparedness strategy and our specific response to hurricanes for policyholders, agency partners and the Florida community.

Amerisure provides a robust catalog of training materials for natural disasters, driven by a cohesive team of passionate specialists.

Check out our complete library of hurricane preparedness resources here.



Q&A with Anne Marie May

Amerisure Regional Vice President of Risk Management, Tampa

WHAT PREPARATIONS DOES AMERISURE MAKE TO MITIGATE THE RISKS FROM AN INCOMING **HURRICANE?**

We have a multidisciplinary Hurricane Operations team that initiates engagement when a hurricane threat is projected to hit one of our operating states. The objectives of each daily meeting are to execute our emergency response protocol including but not limited to internal and external communications. employee safety and continuance of business operations. The team is comprised of leadership from operations (Claims, Underwriting, Risk Management) Building Facilities, IT, Marketing and Human Resources. We monitor the storm's progress along with our company's potential exposure to damages.

HOW DOES THE FLORIDA OFFICE BOUNCE BACK FROM **HURRICANES?**

Luckily, the Tampa Bay area did not receive a direct hit from Hurricane Ian. Employees located in flood zones had to evacuate and a majority of us lost power intermittently. Our business continuity efforts allowed work

to be sent to other Amerisure operations so business processes were not interrupted.

During Hurricane Idalia, our Florida office was closed for two days in accordance with county requirements and flooding. We relocated our claims operations out of state and employees who had power worked remotely. When operations resumed at the location and the office reopened we informed our agency partners.

WHAT WOULD YOU RECOMMEND TO OTHER BUSINESS OWNERS **REGARDING WEATHER** PREPAREDNESS?

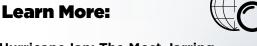
Every company needs to plan ahead for disasters. This includes having a detailed Emergency Response / Business Continuity plan along with periodic safety drills. It takes a village to overcome the physical and emotional impacts of a disaster. As an insurance carrier in the state of Florida, we know hurricanes will happen. We expect this, plan for its impact and complete practice drills to identify any gaps. This way, we remain prepared to support our customers, policyholders and employees in times of emergency.

PLANNING FOR WEATHER

COMPLETE regular practice drills and identify any gaps in your safety plan

KNOW AND EXPECT storms when they are likely to occur in your geographical area

PLAN AHEAD for the storm's impact



Hurricane Ian: The Most Jarring Things Our Meteorologists Saw

How Much Worse Sea Level Rise Made Idalia's Storm Surge



usinesses in industries that are considered "high hazard" will soon have expanded requirements related to their collected illness and injury data.

The U.S. Department of Labor (DOL) recently announced rules that will require these employers to electronically provide injury and illness information to the Occupational Safety and Health Administration (OSHA) within the new requirements.

Beginning January 1, 2024, the rule requires businesses with 100 or more employees in certain high-hazard industries, to submit the data - of which they are already required to keep on file - to the appropriate OSHA department annually, including:

- Form 300-Log of Work-Related Injuries and Illnesses
- Form 301-Injury and Illness Incident Report

These reports will be submitted in addition to the current requirements of providing Form 300A-Summary of Work-Related Injuries and Illnesses, according to OSHA.

For accuracy, the companies will be required to include their legal company name when electronically submitting illness and injury data. Some of the collected data will be published by OSHA for viewing by the general public. This practice will support the sharing of information about the organizations' safety practices and ultimately help reduce losses related to injuries and illness, according to OSHA.

The new requirement will expand on amendments determined by OSHA last year, that require specific establishments in certain high-hazard industries to electronically submit information from their Log of Work-Related Injuries and Illnesses, and Injury and Illness Incident Report.

To learn more about the rule and submission expansion, read the

OSHA National News Release.

REDUCE LOSSES THROUGH INNOVATIVE SAFETY PROGRAMS

Our **risk management team** collaborates with you to analyze your potential risks and deliver customized solutions that help ensure your company is a safe workplace while simultaneously supporting your operational business goals.

To learn more, reach out to RiskManagement@Amerisure.com.



Questions for Our Risk Management Experts? TRY WebRM!

Amerisure's Risk Management team launched WebRM in 2022 — a copywritten and first-of-its-kind platform providing quick access to our industry-leading experts for all your risk management needs.

We are excited to continue providing WebRM so policyholders can contact our Risk Management department regarding any questions that you may have or to obtain risk management resources that you may need.

- Access the online platform via your mobile device or desktop
- Submit your questions to Amerisure's Risk Management team
- Questions are reviewed by topic-specific subject matter experts
- Receive a response or virtual appointment request within 48 hours

TELL US WHAT YOU THINK!

Your feedback is valued to assist us with our continued efforts to improve upon our service delivery promise. To share questions or comments regarding the WebRM service, please contact our **Risk Management team.**

To access WebRM, click here or access the QR code at right.

Amerisure Risk Management

Welcome to WebRM. Please complete the form below to submit your questions to our Risk Management team.

* Required

1. Today's Date: *

Please input date (M/d/yyyy)

2. Your Name: *

Enter your answer

BACK

Don't Miss Our Risk Management Webinar Series!

Amerisure's expert risk management consultants host quarterly webinars on various topics, from cutting-edge technology to safety trends in the industry. Registration is free for policyholders.

Simple Technology to Apply to Workplace Ergonomics: A Case Study in TuMeke

Please join us as our Risk Management Specialists discuss the application of simple technological solutions to address ergonomic hazards in the workplace.

You will learn:

- How to identify if your workplace is at risk for ergonomic hazards
- The impact of ergonomic injuries on employees and employers
- The benefits of employing technology for ergonomic assessments

PRESENTED BY:



Risk Management Specialist



Lathleen Babilon
Risk Management Specialist

THURSDAY, SEPTEMBER 21 AT 2:00 PM EDT REGISTER HERE!

Safety Awards

HOOD CONSTRUCTION COMPANY, INC.

PROPEL INSURANCE AGENCY, SOUTH CAROLINA



Columbia, SC

2.77 Million Man Hours Worked Without a Lost-Time Injury

May 18, 2003 - May 18, 2023

MAGNOLIA UNDERGROUND CONSTRUCTION

HUB INTERNATIONAL



Memphis, TN

2 Years With No Injuries

August 2021 - August 2023



Safety Awards continued



PALMETTO AUTOMATIC SPRINKLER COMPANY, INC.

PROPEL INSURANCE AGENCY, SOUTH CAROLINA



Columbia, SC

1 Year & 505,527 Man Hours Worked Without A Lost-Time Injury

May 26, 2022 - May 26, 2023

SHEEHY CONSTRUCTION COMPANY

HOLMES MURPHY CONSTRUCTION



Minneapolis, MN

Outstanding Safety Performance Without a Lost-Time Injury in More Than 270,000 Work Hours

July 29, 2020 - January 26, 2023